

# Customer complaints IBG

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For rapid handling of the matter, please send the completed form to **info@ibg.aero**

## Company information

Company name

Address

Postal code

City

## Your details

First and last name

Position

E-mail

Telephone number

Customer number, if applicable

Invoice number, if applicable

## Customer complaints

What the complaint concerns (please mark applicable):

Service

Invoice

Quality

Sales

Report (Content/quality)

Planning

Report (Reporting time)

Describe your matter/complaint